

Case Management Referral Form

All Lines of Business

To refer a member for case management services, please complete and return this form via a secure email or fax to:

Integrated Care Coordination / Case Management

Email: HCH.CaseManagementReferral@steward.org

Fax: 480-317-3358



HEALTH | CHOICE

Referral Priority: **Urgent** (0-7 Days) **Routine** (10-14 Days)

MEMBER INFORMATION

Steward Health Choice Member ID:	Member name:	Date of Birth:
Current / Best Phone Number to Reach Member:	Best Time to Call Member:	
Referral Source (Internal, PCP Office, Hospital, Matrix):		
Person Referring:	Person Referring Contact Information:	

Case Management's goal is to promote the member's wellness, autonomy and appropriate use of service and financial resources.

REASON FOR REFERRAL / CRITERIA (Please check all that apply):

- Emergency Room Visits or Hospitalizations of two (2) or more admissions in less than six months.**
- Chronic Condition** (e.g. Asthma, CHF, COPD, CAD, Diabetes, HTN)
Diagnosis: _____
- Specialty Condition** (e.g. MS, Parkinson's Disease, ALS, Lupus, Rheumatoid Arthritis, Cystic Fibrosis, Hemophilia, Sickle Cell Disease)
Diagnosis: _____
- Behavioral / Mental Health Needs** (please describe):

- Non-Compliance with Treatment / Medications**
- Education on diagnosis, medications and self-management.**
- High Risk OB** (please describe):

- Resources for Social Needs / Financial Assistance** (please describe):

- Other** (please describe):

